LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034



B.B.A.DEGREE EXAMINATION – **BUSINESS ADMINISTRATION**

FIRST SEMESTER - APRIL 2019

16/17/18UBU1MC01- BUSINESS MANAGEMENT

Date: 02-04-2019	Dept. No.	Max. : 100 Marks
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Time: 01:00-04:00

SECTION A

Answer the following

(10x2=20)

- 1. Define management.
- 2. What is strategic planning?
- 3. Define Departmentation.
- 4. What are the three types of superior subordinate relationship according to Gracunas Law?
- 5. What is meant by manpower planning
- 6. What is decision tree?
- 7. What is Job analysis?
- 8. List out all the external sources of recruitment.
- 9. What is meant by PERT analysis?
- 10. What is meant by Line and Staff Organisation?

SECTION B

Answer any 4 Questions

(4x10=40)

- 11. Explain in details the levels of management and their functions.
- 12. Explain the nature and characteristics of Planning.
- 13. Describe the Maslow's Theory of Motivation. What are its defects?
- 14. What is Functional Organisation? Explain its advantages and disadvantages.
- 15. Explain the barriers to effective communication and suggest measures for improvement.
- 16. Define Delegation of authority. Distinguish between delegation and decentralisation of authority.
- 17. "Planning is looking ahead but controlling is looking back." In this context explain the need and process of good control system.

SECTION C

Answer any 2 Questions

(2x20=40)

- 18. Explain the principles of management given by Henry Fayol.
- 19. "Decision making is the primary task of management." Discuss the statement and explain the process of decision making in the organisation.
- 20. Explain in detail the need and methods & techniques of Training.
- 21. Enumerate in detail traditional and modern styles of Leadership. Highlight any three advantages and disadvantages of each style.
